

### Natural Gas Safety

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**Pipeline Safety.** Pipelines are the only practical means of transporting natural gas. Pinedale Natural Gas operates about 65 miles of gas transportation and distribution pipelines. These are part of a 1.5-million-mile national underground pipeline network.

Most Americans are unaware of this transportation network that delivers about 25% of the energy that drives our economy. Look for yellow **Pipeline Markers** along roads and cleared corridors with no powerlines. Lines are shown on the National Pipeline Mapping System at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov)

All gas companies are subject to regulation by the **USDOT** US Department of Transportation and state agencies. Our operations are regularly inspected for DOT by the Wyoming Public Service Commission.

DOT requires us and other pipeline companies to monitor and continually improve the **safety** and **integrity** of pipelines. Each company has programs to **qualify** its workers and keep them substance-free, to increase public awareness about **pipeline safety**, and to avoid hazards through damage prevention. Because of DOT oversight, gas pipelines are the **safest** transportation system in the US.

### **How to Recognize a Pipeline Leak:**

- **LOOK** for fire near pipeline, a white cloud or fog, dying plants in a pattern amid healthy ones, unusual blowing of dirt or persistent bubbles in water.
- **LISTEN** for hissing or roaring sound.
- **SMELL** for pungent odor, similar to sulfur or rotten eggs.

Similarly, if you suspect any unusual odors or noises **around your house** (other than a soft whoosh-whoosh near your meter), call us immediately.

### ***If you recognize or suspect a Leak around your House or a Pipeline***

- **LEAVE** the area immediately, on foot, and travel upwind, avoiding vapors.
- **ALERT** others in the area to leave.
- **DO NOT** turn on a light or electrical switch; Don't use your home telephone.
- **DO NOT** light a match, start a car or an engine. **Abandon** any running equipment.
- **CALL** us at 307-367-4427 or dial **911** from a distant house or mobile phone outside the leak area.
- Give us your **location**, and stay nearby and give us the facts.

Most gas leaks are harmless. Don't try to fix a leak, work on a gas meter or regulator, turn off valves, or fight a gas fire - get safely away and call us *immediately*.



**Know what's below.  
Call before you dig.**

**Call Before You Dig.** The majority of pipeline damage is caused by digging near buried pipelines. State laws require anyone planning to dig or excavate to get information on type, location and depth of all underground facilities in the area.

### ***Even in your own yard!***

- **All locate requests must go to One-Call "811".**
- Locate requests must be made at least 48 hours or 2 business days before digging.
- DON'T fax or email a locate request to PNG.
- We *cannot* respond to requests made directly to our local office.

**Gas Meter Safety.** The gas meter must be protected from damage and obstructions.

- The index must be visible to a meter reader.
- The pressure regulator has a vent which must not be blocked.
- Be careful to keep snow and ice from the roof, driveways and walks off the meter and regulator.
- Most meters are installed in a location out of harm's way. Contact us if you believe the meter is subject to damage by ice falling off roofs or vehicle traffic.

**Protect your vents.** Most natural gas appliances are vented to the outside, and some of them have intakes for outside combustion air. Make sure that vents and intake ports on the roof and walls are not blocked by ice or snow or physical barriers.

**Carbon Monoxide** or "CO" is a very poisonous gas that is invisible, odorless and tasteless.

CO is produced by incomplete combustion of a carbon-based fuel (natural gas, propane, motor fuels, wood, coal). Many appliances and machines can produce CO, including gas appliances with blocked or leaking vents or not enough fresh combustion air.

**Symptoms** of Carbon Monoxide poisoning:

- Dizziness, headaches, fatigue, sleepiness.
- Sudden flu-like illness, nausea, vomiting.
- Fluttering or throbbing heart beat, cherry-red lips, skin pallor.
- Unconsciousness, brain or heart damage.
- Death.

If you suspect Carbon Monoxide poisoning:

- Move all occupants into fresh air outdoors.
- Call 911 for emergency help.
- Provide first aid, as required.
- Open the windows and ventilate the building.
- Shut off suspected appliance and *call us*.

"Smelling gas" is not usually CO – install a CO Detector to be safe, on each level of the house.

**Do you have Buried Gas Piping?** The gas utility is required by pipeline safety regulations [49 CFR Part 192.16] to periodically notify our customers that we do not maintain customer-owned buried piping.

We are generally not responsible for maintaining anything downstream of your gas meter. If you have underground gas lines after the meter, you should have them periodically checked for leaks or corrosion. Any problems you find should be promptly repaired.

The gas utility cannot do this work. We will refer you to local contractors who can assist in locating, inspecting and repairing your buried piping and other gas facilities.



**Know what's below.  
Call before you dig.**

**Pinedale Natural Gas** has about 1250 gas utility customers in and around Pinedale. Billing & collections are done through our local office. We offer Budget Billing and other payment plans. This and more information can be found at our website

[www.pinedalegas.com](http://www.pinedalegas.com)

*Pinedale Natl Gas 24-Hours*      **307-367-4427**  
*Call Before You Dig*              **811 at your location**  
*Emergency*                              **911 at your location**

Office hours are from 9:00 a.m. to 4:00 p.m.  
We take Visa and Master Card and do Budget Billing around end of April - first of May.